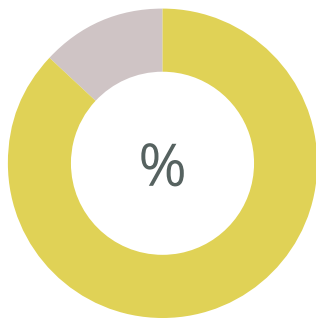




# 2022 Tenant Satisfaction Survey Highlights

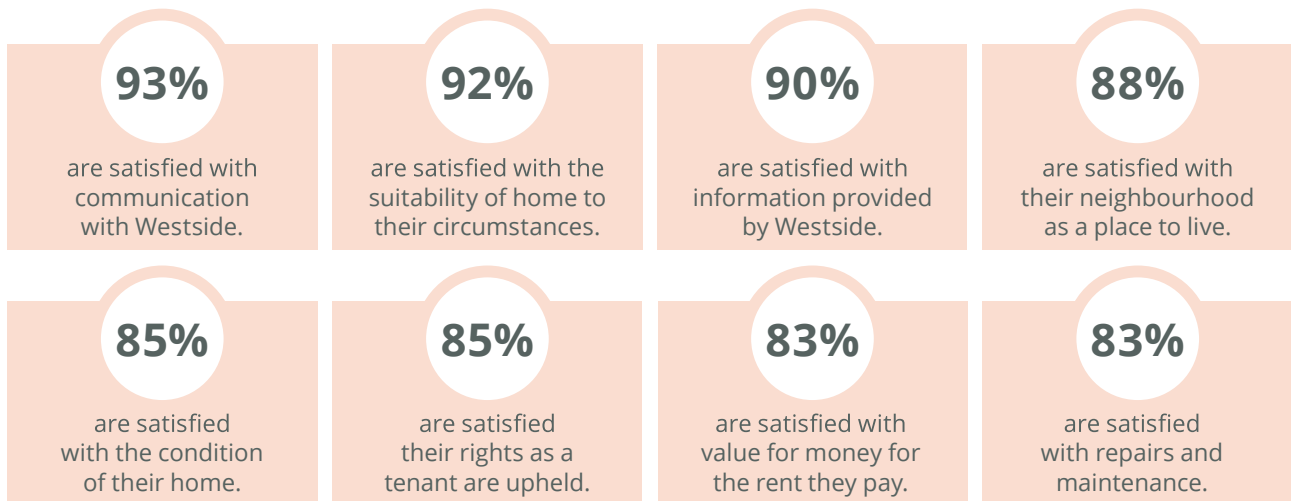
40% of our tenants completed our survey and told us...



**87%**  
**overall satisfaction!**

Tenants rated Westside higher than other nationally benchmarked community housing providers in 12 out of 17 indicators.

## What we are doing well



## Tenant priority survey

Tenants told us that repairs and maintenance was their top priority, so we conducted a separate survey looking at satisfaction with our contractors.



*“Fantastic customer service! Very impressed with the work carried out on my property, making things secure and now in great working order.”*

*Westside tenant*